



Your Ascension Partner

**ERA**

Consulting Group

# PRIVACY POLICY

18/01/2019 - Version 1

Published by

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CVR number:

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## How to contact us

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# CONTENTS

1. COLLECTION AND USE OF PERSONAL INFORMATION .....	3
1.1 What personal information we collect .....	3
1.2 How we use your personal information.....	3
2. COLLECTION AND USE OF NON-PERSONAL INFORMATION.....	3
3. COOKIES AND OTHER TECHNOLOGIES .....	3
4. DISCLOSURE TO THIRD PARTIES .....	3
5. PROTECTION OF PERSONAL INFORMATION .....	3
6. INTEGRITY AND RETENTION OF PERSONAL INFORMATION .....	3
7. ACCESS TO PERSONAL INFORMATION .....	3
8. INTERNATIONAL USERS .....	3
9. PRIVACY QUESTIONS .....	3

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## 1. Collection and Use of Personal Information

Personal information is data that can be used to identify you as a person.

### 1.1 What personal information we collect

For support purposes we log your sign in address as part of the general web application monitoring.

### 1.2 How we use your personal information.

Any personal information gathered will only be used to provide you with a better support experience.

## 2. Collection and Use of Non-Personal Information

To improve the performance overall user experiences of our services, we collect statistical data to monitor web page performance and identify which parts of the product are used most and less.

## 3. Cookies and Other Technologies Cookies are used for creating a user context.

This provides each user with the experience of a personalized web application. Data stored in the cookie is only related to the current state of the web application user interface.

## 4. Disclosure to Third Parties

Data collected is not shared with any parties outside of the service provider for any product from ERA Consulting Group.

## 5. Protection of Personal Information

All data is stored using Azure services. Only select authorized from ERA Consulting Group employees will be able to access the monitoring data.

## 6. Integrity and Retention of Personal Information

Data is stored indefinitely, at the discretion of ERA Consulting Group.

## 7. Access to Personal Information

Personal data cannot be directly accessed as it is part of monitoring data sets. Data can be extracted for review upon request.

## 8. Privacy Questions

If you have any concerns regarding this Privacy Policy, please do not hesitate to contact ERA Consulting Group [info@group-era.com](mailto:info@group-era.com).